



TIAKI WAI

Care in every drop | He wai whakauka

Reported flooding

Kia ora,

We are here to check on Tiaki Wai Water Supply, Stormwater, or Wastewater assets.

Thank you,

Tiaki Wai

- ☐ No Tiaki Wai assets at this location, or
- ☐ Tiaki Wai assets are present and no maintenance is required

This service request will be closed shortly

Tiaki Wai assets are present and require further assessment:

- ☐ Further investigation is required to determine scope, before works begin
- ☐ We will start work as soon as practicable. We will let you know more before we start

0800 TIAKI WAI (0800 842 549)
tiakiwai.co.nz

We're sorry this has happened to you

If you have suffered flooding damage to your property, please contact your insurance provider, and the Natural Hazards Commission. If you are renting, please contact your landlord first.

Tiaki Wai is responsible for our Three Water assets, this does not include streams or open channels on private property.

Tiaki Wai, local Council, or GWRC are not responsible for private property damage resulting from natural flood events.

Do you know your flood risk? If not, here is the Flood Risk map:

www.tiakiwai.co.nz/floodmaps

Here are some contacts for support:

www.naturalhazards.govt.nz

www.civildefence.govt.nz

www.workandincome.govt.nz

Temporary Accommodation -

www.tas.mbie.govt.nz

www.wellbeingsupport.health.nz

Tiaki Wai CRM job number

Service person message

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